

Business terms



Request for services

You can place your order by fax or e-mail. Upon receiving our estimate, your acceptance should be communicated in writing. This will indicate that you accept the business terms established by Traductores Asociados Valencia S.L. – TAV.

Estimates

Price estimates (not including VAT) are based on the document itself. Estimates may have a +/-10% variation. Billing is done after delivery of the job, using an automatic computer generated word count.

Delivery of translations

Translations are delivered according to the customer's specific instructions. Notification of any possible discrepancy or complaint should be communicated within 10 days of receipt of the translation, said date being understood as the day the job is sent out from the TAV offices.

Any defects located in one part of a translation will in no case call into question the value of the entire work. Should such defects be found, TAV, S.L. reserves the right to make the appropriate changes.

In the case of any complaints or claims, the responsibility of TAV S.L. shall be limited to the translation amount as reflected on the bill, or to its proportional amount. In no case will the company accept claims based on stylistic nuances.

Payment methods

Payment can be made either by cashier's check or bank transfer within the period shown on the invoice.

Jurisdiction

Any unsolved disputes shall be adjudicated solely in the Courts of Law of Valencia.